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ServiceSource Announces Promotion of Patricia Elias to Executive Vice President

ServiceSource General Counsel and Head of Global Human Resources Committed to Driving Company Success

DENVER--(BUSINESS WIRE)-- [ServiceSource](#) (NASDAQ: SREV), a global leader in outsourced inside sales, customer success, and recurring revenue growth and retention [solutions](#), today announced the promotion of Patricia Elias from Senior Vice President to Executive Vice President. Elias joined ServiceSource in September 2016 and serves as the company's General Counsel and Head of Global Human Resources.

"During her time with ServiceSource, Patricia's contributions have been invaluable to not only driving the growth of the business, but also creating a great company culture for our employees," said Christopher M. Carrington, CEO of ServiceSource. "Her expertise, insight and energy have had a profound and positive effect on the company. Patricia is a trusted advisor and valuable member of my executive team, and I look forward to the ongoing impact she will make as we advance the company in 2018 and beyond."

"Since joining ServiceSource, I have been fortunate to work with outstanding teams throughout the organization," said Elias. "High-performing people are core to our DNA, and are critical to ensuring we build a thriving corporate culture and help our employees all over the world develop in their careers and better serve our clients."

As General Counsel, Elias oversees all legal and compliance matters for ServiceSource on a global scale across the company's 11 international locations. In her role as Head of Global Human Resources, she fosters a culture of excellence among ServiceSource's employees by identifying top-tier talent and prioritizing employee engagement. Additionally, Elias is a member of ServiceSource's executive team and serves as Corporate Secretary.

About ServiceSource

ServiceSource International, Inc. (NASDAQ:SREV) helps the world's leading brands grow closer to their customers. As a global leader in outsourced inside sales, customer success and recurring revenue growth and retention [solutions](#), ServiceSource expands customer lifetime value by helping companies to more efficiently and effectively find, convert, grow and retain their B2B customer relationships. Trusted by global market leaders in the cloud/XaaS, software, technology hardware, medical device & diagnostic equipment and industrial IoT sectors, ServiceSource sells, manages or renews \$9 billion of revenue annually on behalf of its clients. Leveraging a robust technology suite, predictive data models and more than 3,000 revenue delivery professionals speaking 45 languages, only ServiceSource brings to market nearly 20 years of expertise and the ability to drive recurring revenue growth to more than 170 countries. To learn more, visit www.servicessource.com.

Forward-Looking Statements

This press release contains forward-looking statements, including statements regarding our opportunity to accelerate our clients' ability to find, convert, grow, and retain their customers. These forward-looking statements are based on our current assumptions and beliefs, and involve risks and uncertainties that could cause our results to differ materially from our forward-looking statements. Those risks and uncertainties include: that we may be unable to attract and retain the highly skilled employees we need to support our planned growth; changes in market conditions that impact our ability to sell our solutions and/or generate service revenue on our customers' behalf; our ability to achieve our expected benefits from international expansion; general political, economic and market conditions and events; and other risks and uncertainties described more fully in our periodic reports and registration statements filed with the Securities and Exchange Commission, which can be obtained online at the Commission's website at <http://www.sec.gov>. All forward-looking statements in this press release are based on information currently available to us, and we assume no obligation to update these forward-looking statements.

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Media Contact for ServiceSource

Nick Herff, 815-861-8864

nherff@servicesource.com

or

Investor Relations

Erik Bylin, 415-901-4182

ebylin@servicesource.com

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